



Local Government Center State of New Hampshire

Prescription Drug Benefit

Prescription Drug ID Card: Employees will receive prescription drug ID cards directly from Medco, separate from their medical ID card.. Two cards will be mailed, both in the employee's name. Card must be provided when a visit to the pharmacist is made.

UNDER AGE 65 RETIREES :

Retail (Employee Pays): \$50 calendar year deductible per person, then 20% coinsurance up to \$500 calendar year coinsurance maximum.
\$2,000 calendar year maximum benefit.

Mail Order (Employee Pays): \$4 copayment for up to a 90-day supply
Copayments do not count towards the retail out-of-pocket maximum.

OVER AGE 65 RETIREES:

Retail (Employee Pays): \$100 calendar year deductible per person, then 20% coinsurance up to \$80 calendar year coinsurance maximum.
Unlimited maximum benefit.

Mail Order (Employee Pays): \$4 copayment for up to a 90-day supply
Copayments do not count towards the retail out-of-pocket maximum.



Local Government Center State of New Hampshire

LGC Contact Information - RX

Questions Re: <u>Prescription Benefits</u>	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
Questions Re: <u>Enrolled Status</u>	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
<u>Ordering</u> a Supply of Envelopes, Home Delivery Pharmacy Service Order Forms, Plan Brochures, Health, Allergy & Medication Questionnaires, Prescription Drug Reimbursement Forms	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org <u>OR</u> Complete and Fax the SoNH Supply Order Form to: 603.226.2988
<u>Employee Still Hasn't Received a Prescription ID Card Several Weeks After the Enrollment Effective Date</u>	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
Employee Needs to <u>Order Additional ID Cards</u>	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
Employee Needs Assistance <u>Filling a Prescription</u> at the Pharmacy	Contact Medco's Member Services 1.800.666.3320 *
Employee Has a <u>Question Regarding a Specific Medication, Including Determining the Correct Copayment</u>	Contact Medco's Member Services 1.800.666.3320 *



Local Government Center State of New Hampshire

Employee Needs Assistance <u>Locating a Participating Pharmacy</u>	Contact Medco's Member Services 1.800.666.3320 <u>OR</u> Medco Online @ www.medcohealth.com
Employee Needs to <u>Check the Status of a Prescription Order</u>	Contact Medco's Member Services 1.800.666.3320 <u>OR</u> Medco Online @ www.medcohealth.com *
* Due to HIPAA privacy regulations, there may be some instances where the employee will need to make the inquiry to Medco's Member Services, or sign a waiver authorizing you to obtain the information on their behalf.	

LGC Service Team - RX

Account Representative Melisa Briggs **	Phone: 1.800.527.5001 ext. 224 Fax: (603) 226.2322 Email: mbriggs@nhlgc.org
Health Management Representative Amy Gilbert	Phone: 1.800.527.5001 ext 257 Fax: (603) 224.6093 Email: agilbert@nhlgc.org
Assistant Executive Director of Risk Services Wendy Parker	Phone: 1.800.527.5001 ext 207 Fax: (603) 226.2322 Email: wparker@nhlgc.org
** Identifies Primary LGC Service Team Contact	



Local Government Center State of New Hampshire

Vision Care Discount Program

EyeMed ID Card: Employees will receive benefit information and separate EyeMed ID cards in the mail directly from EyeMed. Two cards will be provided, both in the employee's name. Employee must provide ID card to a participating EyeMed provider at time of visit in order to obtain EyeMed discounts.



Participating Retailers Include: LensCrafters, PearleVision, Target Optical, Sears Optical

EyeMed Discount Summary:

Frames: 35% off retail price

Standard Plastic Lenses:	Single Vision	\$ 50
	Bifocal	\$ 70
	Trifocal	\$105

Conventional Contact Lenses: 15% off retail price

(Conventional Lenses defined as: all lenses that do not fall into the category of disposable product. They can be rigid, gas permeable material, or conventional soft lens material.)

Laser Vision Correction (Lasik or PRK): 15% off retail price or 5% off promotional price.

Refer to EyeMed flyer for further information on EyeMed Vision Care Discount Program.



Local Government Center State of New Hampshire

LGC Contact Information -VISION

Questions Re: <u>Discounts Under the Plan</u>	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
Questions Re: <u>Enrolled Status</u>	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
<u>Ordering</u> a Supply of EyeMed Flyers	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org OR Complete and Fax the SoNH Supply Order Form to: 603.226.2988
<u>Employee Still Hasn't Received an EyeMed ID Card</u> Several Weeks After the Enrollment Effective Date	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
Employee Needs to <u>Order Additional ID Cards</u>	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
Employee Needs Assistance with a <u>Claim Issue</u>	Contact LGC's Member Services Call Center 1.800.527.5001 SoNH@nhlgc.org
Employee Needs Assistance <u>Locating a Participating EyeMed Provider</u>	Contact EyeMed's Customer Service 1.866.9.EYEMED (1.866.939.3633) OR Online @ www.eyemedvisioncare.com



Local Government Center State of New Hampshire

LGC Service Team - VISION

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Health Management Representative Amy Gilbert	Phone: 1.800.527.5001 ext 257 Fax: (603) 224.6093 Email: agilbert@nhlgc.org
Assistant Executive Director of Risk Services Wendy Parker	Phone: 1.800.527.5001 ext 207 Fax: (603) 226.2322 Email: wparker@nhlgc.org
** Identifies Primary LGC Service Team Contact	